

Please see below information that may help you with the upcoming Parent Consultations

School cloud points to note.....
For maximum performance use smartphone or pad. If using laptop or desktop computer use Google Chrome or Microsoft Edge
The appointment is driven by the accurate time. Do not rely on the clock on your computer it may not be right. To ensure that you do not miss any of your appointment time you MUST login well before your appointment time, the system will countdown to the appointment time and then will countdown during the appointment.
VERY IMPORTANT If you are not logged in on time – you will lose time on your consultation.
Appointments will be exactly 7 minutes long. There will be an automatic cut off after 7 minutes, which can appear to be an abrupt end, keep a lookout for the timer countdown which will appear in red during the last 10 seconds.
If you experience poor connection switch off your camera/video and continue with sound only.
Question: How do I make an appointment? Follow this link for instructions http://allsaints-arewas.staffs.sch.uk/sitetemplate/allsaints/uploads/Parent%20Consultations/Parent%20Guide%20-%20TEST%20for%20teachers%20w_c%208th%20Feb%202021%20-%20Monday,%208th%20February.pdf
Problem: When I try to book, the system isn't recognising my child's name! Try their birth name/full forename/maybe their middle name is included. Call school, we can tell you which name we hold on their school record and is the one that should be used.
Problem: I haven't had a confirmation email? It is very likely that it will have gone to your spam/junk box
Question: My child's mum/dad will not be at home for the appointment can they join my meeting? If they have parental consent they should be able to join the meeting on another device. Follow link for instructions https://support.parentseveningsystem.co.uk/article/862-video-appointments-parents-how-to-invite-another-parent-guardian-to-join-your-appointments
Question: We are parents that are separated and have in the past had separate appointments, can we continue to do this? Yes if you have had separate appointments in the past, you should both receive a message to make a booking. Each parent will book their own appointment.
Question: How will I join the meeting? Follow this link for information... https://support.parentseveningsystem.co.uk/article/801-video-parents-how-to-attend-appointments-over-video-call
If you do not want/ are unable to use this system for your consultation please contact your class teacher on Showbie.
I would like an appointment with the Headteacher. Please contact the school office to arrange this.